

# QUALITY POLICY



**Quality Policy**

Gaskells (North West) Ltd quality policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

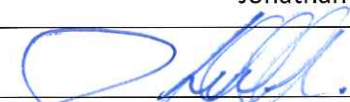
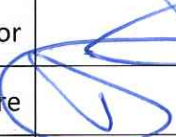
This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director and Gaskells Management. All personnel understand the requirements of this Quality Policy and abide with the contents.

To achieve and maintain the required level of quality assurance the Managing Director retains responsibility for the Quality System with routine operation controlled by Gaskells Management.

The objectives of the Quality Assurance System are:

- a) To achieve an effective Quality Assurance System aiming to maintain compliant standards with International Standard ISO9001/OSHAS 18001 including aspects specific to the provision of trade, commercial and industrial waste collections services. Operation of recycling facility for pre-treatment of solid waste, non- hazardous commercial industrial waste. Demolition and dismantling of structures.
- b) To achieve and maintain a level of quality which enhances the Company's reputation with customers. Communications throughout the organisation will ensure the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- c) To ensure compliance with relevant statutory and safety requirements.
- d) To endeavor, at all times, to maximize customer satisfaction with the services provided by Gaskells (North West) Ltd

Managing Director	Jonathan Gaskell		
Signature			
Commercial Director	Denise Banks		
Signature			
Date of authorising this policy	03/19	Date for annual review of this policy	02/20